



CORPORATE PROFILE

More Inside.



ISO
CERTIFICATIONS



CERTIFICATE
OF CONFORMITY



DOCUMENTS
VERIFICATION



LABORATORY
TESTING



SHIPMENT
INSPECTION



FACTORY
AUDITS



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**TÜV
AUSTRIA**



**TÜV
AUSTRIA**

**TÜV
AUSTRIA**

**CORPORATE
PROFILE**
More Inside.

As one of the world's leading Certification Companies, we provide competitive advantage and deliver trust. TÜV AUSTRIA has the advantage to offer a "One-Stop-Service" providing customized services.

We are an international company that employs experts to serve in the fields of testing, inspection and certification services in more than 40 countries worldwide.

Whether you are an industrial company, a plant operator, active in commerce, a start-up or in the process of establishing a business, safety and security are major concerns in any case.

TÜV AUSTRIA Group's international focus and the multitude of national and international accreditations make TÜV Austria your competent, secure and dependable partner.

To achieve more success stories, we decided to expand further by our regional branch in Saudi Arabia, as a benchmark server to our branches in the Middle East, Africa and India.

Our aim is to exceed the clients' expectations with Testing, Inspection and Certification (TIC) services. We facilitate the way for clients by utilizing our multinational expertise and network, to provide innovative solutions through experts in TIC services that enable manufacturers to demonstrate that their products are in compliance with applicable safety, environmental, and operating performance standards for markets around the world.

MISSION

To be the most trusted partner for (TIC) services worldwide.

VISION

Through continuous efforts and with the selfless commitment we strive to develop, improve, and implement market-leading solutions to all our current and future clients.

The infrastructure values of our company are integrity, unity, client orientation, innovative spirit, and we have been able to earn the reputation of a company at the pinnacle of the TIC services industry.

VALUES

WHY CHOOSE US



RELIABLE

Today, in the competitive digital marketplace it is critical to build trust ability, creditability and transparency with clients and business partners. Our company is renewable in line with TIC development.

EFFICIENT

With our wealth of experience and professional engineers, we provide a full spectrum of services that address your complex business challenges. Every process, every procedure, and every solution are customized to meet your specific needs with key emphasis on reducing costs and risks while improving speed, efficiency, and security.

FAST

We facilitate the paperwork and document-review, accredited test, inspection and complete all needed procedures accurately and on time.

OUR SUCCESS PARTNERS



STRATEGIC PARTNER

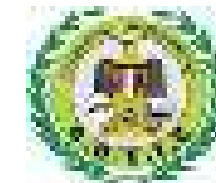


OUR PARTNERS

OUR ACCREDITATIONS



OUR PROGRAMS



ACCREDITATIONS & PROGRAMS

SERVICES IN SAUDI ARABIA





Saudi Standards, Metrology and Quality Organization (SASO) was established pursuant to the Royal Decree No. M/10 dated 16 April, 1972 as a body of judicial personality.

SASO is one of the first pure technical governmental bodies. It governs the organizational and executive tasks related to standards, metrology & quality, including laying down and accrediting Saudi standards of goods, products & services, measurement & calibration bodies, and procedures of conformity evaluation & certification.

SASO is also responsible for accrediting laboratories and certification bodies for quality systems and setting methods of sampling, testing, and technical inspection as well as setting quality systems.

Every consignment of imported goods (regulated products) must be accompanied by a Certificate of Conformity in order to clear any shipment at Saudi Customs. TÜV AUSTRIA is approved and authorized as a Notification and Certification Body (CB) by SASO for issuing Conformity Certificates.

.01 SAUDI STANDARDS, METROLOGY AND QUALITY ORG. (SASO)

SASO SCOPE

Electrical & Electronic Appliances

- Household
- Batteries
- Luminaires
- Cables
- Heavy-Duty Machines
- IT, Audio and Video Equipment

Construction Building Materials

- Hydraulic Binders (Cement, Gypsum, Building Limes),
- Concrete and Derivatives
- Sanitary Ware, Tiles, Bricks, Blocks & Related Products

Textile, Tissues & Clothing

- Textile
- Footwear and Leather
- Adhesives including Adhesive Tapes, Glue & Similar Products
- Tissue Paper and Related Products

Systems

- Solar Photovoltaic Systems
- Lift Elevator System & Similar Systems

Chemicals & Minerals

- Household Detergent Products
- Paints, Thinner, Putties & Related Products
- Metals & Alloy Products used in Construction
- Motor Lubricating Oils & Petroleum based Products, etc.

Vehicles

- Trucks and Trailers underrun Protective Devices
- Vehicle Spare Parts, etc.

Machines & Equipment

- Measurement Equipment including Weight Scales and Accessories
- Playground Amusement & Fairground Equipment
- Machines and Portable Equipment
- Protective Safety Equipment
- Crane Machines
- Fire Fighting Equipment, Sprinkler System & Similar Products

OBJECTIVE

The ambition of this program is to certify that goods imported to Saudi Arabia meet quality, safety, and national requirements and thus protect consumer's health and safety, as well as the environment.



SAUDI STANDARDS, METROLOGY AND QUALITY ORG. (SASO)

SABER

Features of SABER E-platform:

- Products registration and approval online.
- Electronic access to Certificates of Conformity.
- Speeding up of the issuance process.
- Reduction of fraud and manipulation.
- Additional consumer protection by eliminating non-conforming products.



SABER E-platform is a mandatory importer-based computer E-platform facilitating online certification of imports into Saudi Arabia. The long-term plan is for SABER to become the only system for clearing goods through Saudi customs.

All shipments arriving into Saudi Arabia will require a Product Certificate of Conformity and a Shipment Certificate to be issued through SABER.

Targeted Products? All the client products approved by the Saudi Standards, Metrology and Quality Organizations that are sold in the Saudi Market, either imported or locally manufactured.

SABER

.01



Step One

Set up your own account on the E-platform and add the products you wish to import.

.02



Step Two

Apply for product certificates and approval (Valid for 1 year).

.03

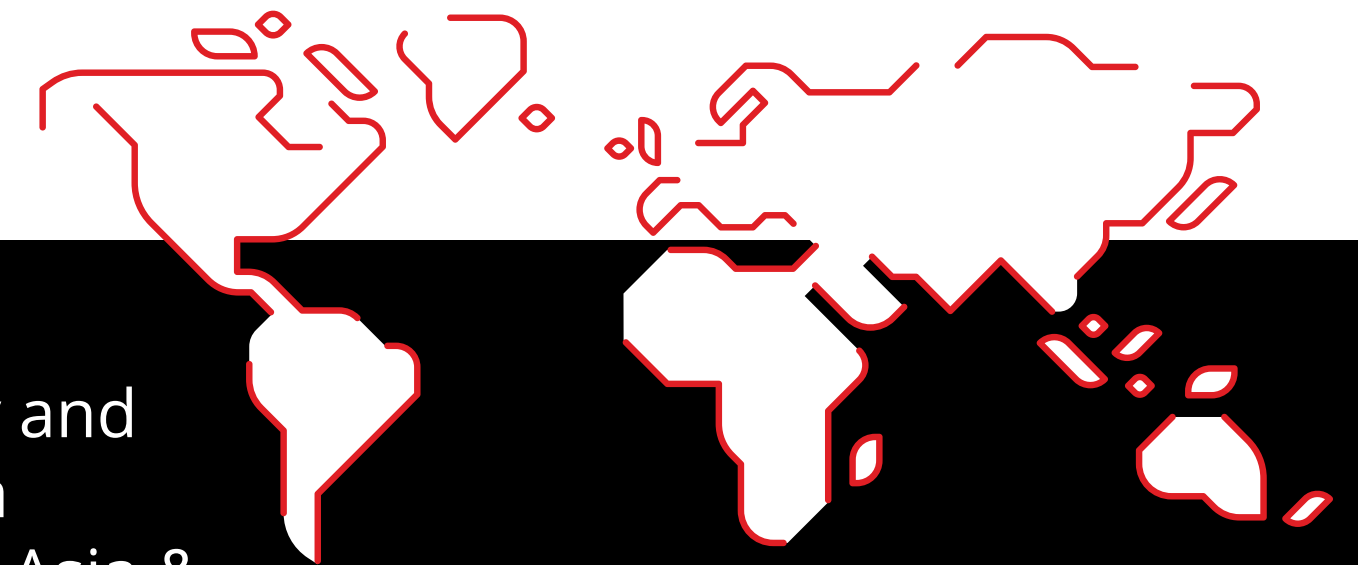


Step Three

Upload invoice and apply request for Shipment Certificate.

OUR NOTIFICATION:

TÜV AUSTRIA is notified by Saudi Standards, Metrology and Quality Organization for Certificate of Conformity and a Shipment Certificates since 2017 for regions of Europe, Asia & Australia, Middle East and North African Countries.



- Technical Regulation of Metals and their Alloys for constructions and buildings.
- Technical Regulation of Insulating and Cladding Materials for Buildings.
- Technical Regulation of Hydraulic links and related products.
- Technical Regulation of Bricks, Tiles, Ceramics, and Sanitary Ware.
- Technical Regulation of Tubes and Pipes used in water, electricity and Gas networks.
- Technical Regulation of Electric Self-balancing Boards (Scooter).
- Technical Regulation of Telecommunications Devices.
- Technical Regulation of Electrical Batteries.
- Technical Regulation of Amusement Parks devices and Rides.
- Technical Regulation of Small Scale Solar PV Systems.
- Technical Regulation of Children Toys.
- Technical Regulation of Gas Appliances and their Accessories.
- Technical Regulation of Auto Spare Parts.
- Technical Regulation of Trailers and Semi-Trailers.
- Technical Regulation of Tires.
- Technical Regulation of Motorcycle.
- Technical Regulation of Electrical Vehicles.
- Technical Regulation of Electrical Lifts Used in Buildings and Facilities.
- Technical Regulation of Lubricating Oils.
- Technical Regulation of Detergents.
- Technical Regulation of Paints (Dyes) and Varnishes.
- Technical Regulation of Tanks – Part: 1 Petroleum Tankers.

- Technical Regulation of Adhesives Tapes Glue and Related Products.
- Technical Regulation of Paper and Related Products.
- Technical Regulation of Textile Products.
- Technical Regulation of Shoes and Leathers.
- Technical Regulation of Personal Protective Equipment and Clothing.
- Technical Regulation of Packaging.
- Technical Regulation of Biodegradable Plastic Products.
- Technical Regulation of Food safety for tools and Equipment used in the kitchen.
- Technical Regulation of Machinery Safety part 1: portabal & oriented machines.
- Technical Regulation of low voltage electrical equipment and appliances.
- Technical Regulation of Truck Barriers.
- Technical Regulation of Doors and Windows.
- Technical Regulation of Pressure Devices and Equipment and their Accessories.
- Technical Regulation of Electronic Devices Used in Electronic Smoking Systems.
- Technical Regulation of Fire Fighting Equipment and Materials.
- Technical Regulation of Jewelry Decorations and Accessories.

SCOPE OF TUV AUSTRIA NOTIFICATION IN SASO



SAUDI QUALITY MARK

Saudi Quality Mark is the exclusive property of SASO based on the Registered Trademark registration number 1303/79. This is a mark granted by Saudi Standards, Metrology and Quality Org. to be used on products that have demonstrated compliance to Saudi standards, manufactured in a facility that has an effective Management System to ensure continuous conformance to requirements.

Saudi Quality Mark is a certificate introduced by SASO in the market with better and enhanced benefits and paybacks.

Through Quality Mark the products gain customers' satisfaction and trust. It encourages the continuous development and improvement of the product by following modern scientific methods that improve its competitiveness in international markets.

It boosts the reputation of organizations locally, regionally and internationally.

SAUDI QUALITY MARK





TUV AUSTRIA:

We are one of the authorized companies by SASO for Saudi Quality Mark in Asia and Australia, Middle East and North African Countries and Europe since 2018 due to its technical expertise and human competencies that have experience in this field related to Saudi Quality Mark Certificate.

Steps of Application:

Step 1: Create the Application on Jeem1 System <http://jeem1.saso.gov.sa/> Profile/Factory Profile.

Step 2: Technical Study: Review the application documents from authorized companies.

Step 3: Audit Visit: Authorized companies will coordinate a factory visit with the applicant to conduct audit on the production line and management system according to ISO 9001 or ISO 22000 (Safety management system for food Products).

Step 4: Reviewer Committee: Review the evidence and audit report of audit visit stage from Saudi Standards, Metrology and Quality Org.

Step 5: Saudi Standards, Metrology and Quality Org. (SASO) generating Saudi Quality Mark Certificate for a span of 3 years.

SAUDI QUALITY MARK

Required Documents of the Saudi Quality Mark Application:

- Manual of Management System According to ISO 9001 or ISO 22000 (Safety management system for food Products).
 - Organization structure.
 - Facility Address (Google map picture).
 - Product catalogue (Label of Product according to standards).
 - Quality control plan.
 - External test report of the relevant product from an accredited laboratory with ISO/IEC 17025 according to Saudi Standards.
-
- Integrated test report of the relevant product from the established laboratory (Results of self-monitoring of products for the last 3 months).
 - Trade mark registration certificate.
 - Barcode registration certificate.
 - Gulf Conformity Mark Certificate – G MARK (for the products in GSO regulations to Low Voltage Electrical Devices and Toys products).
 - Efficiency label and certificate (for the Electrical products and Water Efficiency tools in Saudi regulation for Efficiency program).
 - Saudi Standards, Metrology and Quality Org. (SASO) Application Form for Saudi Quality Mark.
 - Management System Certificate According to ISO 9001 or ISO 22000 (Safety management system for food Products).

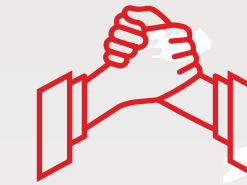


SAUDI QUALITY MARK

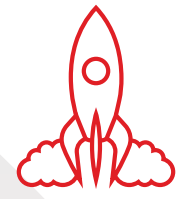
HIGHLIGHTS OF SAUDI QUALITY MARK



**Valid for
Three Years**



**Given to Products
with Saudi Standards**



**Speed of Saudi
Customs Clearance
Procedures**

Prime Objectives & Advantages of Saudi Quality Mark:

- Increases merchant's sales.
- A way of constructing conventional trade infrastructures that facilitate signing export contracts with other countries.
- Facilitates the entry of products through Saudi Customs Ports.
- Facilitates the export process of the products carrying it.
- Products covered such as Electrical & Electronics, Mechanicals & Metals, Chemical & Textile, Construction Building Materials and Food products with Saudi standards.

SAUDI QUALITY MARK

IECEE



SASO is currently enforcing the requirements of SASO IECEE Recognition Certificate for certain types of products being imported in Saudi Arabia.



IECEE

THE FULL PRODUCTS LISTED UNDER IECEE PROGRAM



- Electric Water Pumps.
- Mobile Phone Devices.
- Mobile Charger (plug connected and unplugged with cable).
- Car Charger for Mobile Devices.
- Wireless Charger for Mobile Phones and Batteries.
- Mobile Batteries (Power Bank).
- Laptops and Tablets.
- Smart Watches.
- Smart Band.
- Television and Monitors.
- Dish Washer.

- Wireless Headphones.
- Laptop Charger (Laptop Power Adapter).
- Lighting Products.
- Bluetooth Speakers.
- Home Electric Oil Fryers
- Coffee Machines
- Electric Pumps 5 HP or less
- Electrical Cables
- Water Boilers
- Video Game Devices & Their Accessories
- Electronic Devices Used in Electronic Smoking Systems.

IECEE

In order to obtain SASO IECEE Recognition Certificate, the following documentation are required:

- Saudi Commercial Register
- Product test report issued by a laboratory accredited by the international system IECEE (CBTR).
- A product test certificate issued by any certification body (NCB) accredited by the international organization IECEE (CBTC).
- Fill out the supplier/manufacturer's undertaking and acknowledgment form stating the product name and specifications with the application of national differences (attached)
- Product sizes and pictures (if they are not attached to the test report).
- Explanatory documents (such as: the product's instruction booklet must be in Arabic, English or Arabic only).
- Attach a certificate issued by the Communications and Information Technology Commission to the product (if the product works with a data or SIM card).
- Test Report for the Power Plug/Cord (if provided).
- Detailed product images.
- Label Product Images.
- Energy Efficiency Certificate for lighting products.

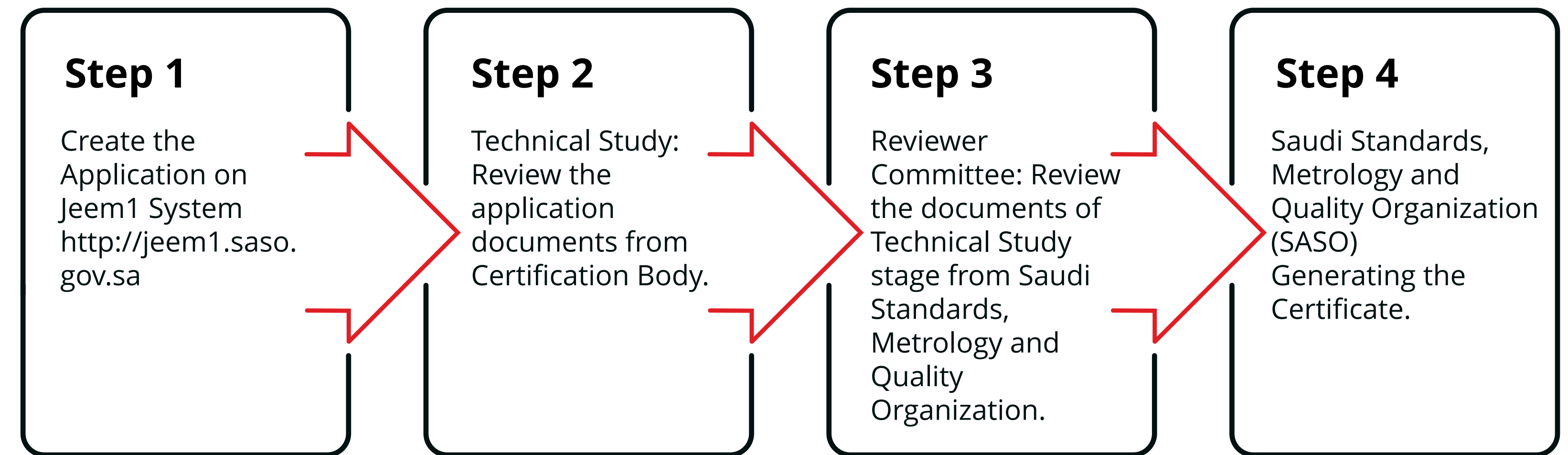
If there is a charger available with the product, the below is also required:

- Test report from accredited laboratory ISO/IEC 17025 according to Saudi standard.
- Detailed product images.
- Label Product Images.

Once all documents have been submitted and the application has been reviewed and approved, a SASO IECEE Recognition Certificate is then issued and the product is listed on the JEEM1 System <http://jeem1.saso.gov.sa/>.

IECEE





STEPS OF APPLICATION

VALIDITY OF IECEE CERTIFICATE:

One Year starting from Saudi Standards, Metrology and Quality Organization (SASO) Generating the Certificate.



WATER EFFICIENCY

*We
need to remind
ourselves that saving
water helps to preserve our
environment:* reduce the
energy required to process and
deliver it to homes, businesses,
farms, and communities,
which eventually helps to
reduce pollution.

Water is one of the most **undervalued resource** in the world which is taken for granted very often. Some of it gets wasted by our own negligence and at times it is the machines, the tools and the equipment around us that do not use it judiciously.

WATER EFFICIENCY



Testing Services

TÜV AUSTRIA has subcontracted laboratories to conduct Testing of Water Consumption Tools / Products for Water Efficiency in Asia, Europe and the Middle East.



Registration Services

TÜV AUSTRIA is authorized by SASO to provide registration services in order to apply for this certification.

This service is provided for all parts of the documents.

Let us do the job!



Technical Study Review Services

We are also certified by SASO as a third party to review your application documents and assist you with any hurdles you may face.

Relax, and we will review it for you.

WATER EFFICIENCY

General Requirements for Water Efficiency Certification

- Fill the electronic application (SLS) which is special for the product using the website, with your username and password.
- Submit electronic copy of a test's report that meets all requirements of the related Saudi standard from accredited laboratories in Saudi Standards.
- Submit electronic copy of conformity deceleration.
- Submit a picture of labelling that meets all requirements of the Saudi standard.
- Pay the costs to submit the request and to obtain license to use the efficiency label.



Steps to Acquire Water Efficiency Certification

- Submit a separate request for each type of the products
- Fill in the forms specified in the procedure
- Attach the technical file including the test reports
- Attach the conformity assessment documents
- Pay issuance fees

LABEL BENEFITS



- *Free Water Label with “A” Test Report*
- *Fast Customs Clearance*
- *1 year Certification Validity*



Affixation of the Label on
Your Product's Package

WATER EFFICIENCY

ENERGY EFFICIENCY

Need Energy Efficiency Certificate?

*WE can assist you to
submit your
application to SASO . . .
for products such as:*

- Small and Large Air Conditioner.
- Electric Motors.
- Lights.
- Washing Machine.
- Refrigerator/Freezer.
- Clothes Dryer.
- Water Heater.
- Vehicles Tires.



SASO regulation issued by Royal Decree No. 216 and by issuing this regulation, SASO (Saudi Standards, Metrology and Quality Org.) aims to rationalize the consumption of electric energy, and preserve the national economy.

The Energy Efficiency Label includes clarification of the appliances' performance and their efficiency in the electric energy consumption. This will contribute to justify the electricity consumption in the country and by the consumer in general, which leads to reduce the burden of monthly expenses.

Validity of efficiency label:

One year starting from generating the label from Saudi Standardization, Metrology and Quality Organization (SASO).

Send us your request by submitting the required documents:

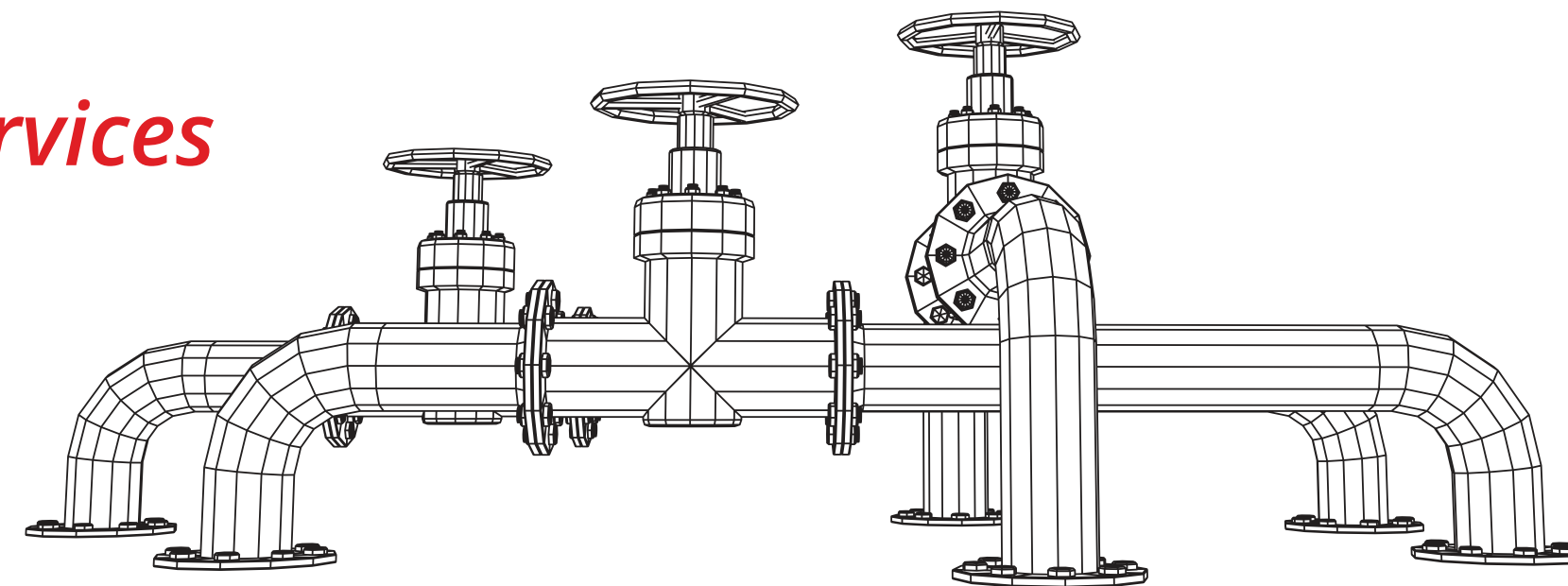
1. Brand Logo
2. Test Report from an Accredited Lab
3. Product Model Image
4. Name Plate Image
5. Commercial Registration (Importer)



ENERGY EFFICIENCY

INE SERVICES

- *Plant Inspection Services*
- *Non-Destructive testing (NDT)*
- *Advanced NDT Services*
- *Material Testing*
- *Lifting Inspection Services*
- *Curtain Walls & Facade Inspection*
- *Safety*
- *Vendor Technical Services*
- *Training*



GCC Standardization Organization (GSO) is a Regional Standardization Organization (RSO) which was established by the resolution of the **GCC Supreme Council** (22nd Session, Muscat, Oman, 30-31 December 2001) and assumed its operation in May 2004 with membership of the governments of The State of the United Arab Emirates, The Kingdom of Bahrain, The Kingdom of Saudi Arabia, The Sultanate of Oman, The State of Qatar, and The State of Kuwait.

The mission of GSO is to assist the States of the Cooperation Council for the Arab States of the Gulf (GCC) to achieve the objectives set forth in its Charter and in the GCC Economic Agreement by unifying the various standardization activities and following up implementation and compliance with the same in cooperation and coordination with the standardization bodies in the Member States (NSBs) to develop the production and service sectors, foster the intra-GCC trade, protect the consumer, environment and the public health, enhance the GCC economy and its competitiveness and meet the requirements of Gulf Custom Union and Gulf Common Market.



.02 GCC STANDARDIZATION ORGANIZATION (GSO)



شارة المطابقة الخليجية
Gulf Conformity Mark

GSO Board of Directors in its 10th meeting (Muscat, 24 May 2009) approved the Technical Regulation for Gulf Conformity Marking. In pursuance of reducing the technical barriers of trade and facilitating the free movement of commodities across borders within the Gulf Cooperation Council (GCC) member states, the Gulf Conformity Marking has been devised as a principle mean to realize those targets. The marking is not a quality mark, but rather a marking that signifies the conformity of products at least to the essential requirements of health, safety and environment. Affixing of GCC conformity marking will be compulsory for products categories that will be the subject of GCC Technical Regulations. Priority has been given to regulations pertaining to toys and low voltage devices. The technical regulations shall determine the conformity assessment procedures that should be applied by the manufacturer or a Notified Body, as a third party that is brought on board to carry out the conformity assessment procedures as stated by the technical regulation in relation to every product category.

GULF CONFORMITY MARK (G MARK)



Required Documents of Gulf Conformity Mark:

The manufacturer or his representative submits the application including the product design, components, conformity declaration, risk analysis report and any other relevant documents.

Steps of Application:

Step 1: The applicant submits the required documents to notified bodies in GSO.

Step 2: Evaluates the technical files according to the requirements of GSO technical regulations for low voltage electrical devices and toys products.

Step 3: Issuing a certificate / certificates of examination of the Gulf model.

Step 4: Gulf conformity tracking system conformance.

GULF CONFORMITY MARK (G MARK)

Gulf Conformity Tracking System (GCTS):

All approved products must be registered in the certification tracking system at the Gulf Cooperation Council Standardization Organization for the Arab States of the Gulf, as this system contains details such as manufacturer data, manufacturer and product identity. Each registered product will have a Gulf Conformity Tracking Code (GCTS) printed on the certificate of the product that contains the Gulf Conformity Marker, the registration number of the conformity assessment body and a unique electronic code (QR code) linked to the standardization body database, for quick verification by customs authorities. While the certificates remain valid as long as the standard specifications that represent the basis for granting the certificate of conformity are in effect, or even for a maximum period of 3 years according to the Gulf Technical Regulations for Low Voltage Devices and Equipment and Five years according to the Gulf Technical Regulations for Toys Products, however, the registration of the GCTS symbol must be renewed annually. The holder of the certificate can apply for its renewal within 12 months prior to its expiration date, and a new certificate with a validity period of 3 or 5 more years will be issued with the same electronic code (QR) and the GCTS code of the product in question after the conformity assessment authority has re-evaluated and its success. The standardization body calls for updating and re-checking the validity of the standard specifications for all existing certificates granted based on cancelled specifications.

**Certificates validity
for Toys Products**

**Five years for
Manufacturers
or Importers**

Per shipment

**Certificates validity for Low
Voltage Electrical Products**

**Three years for
Manufacturers only**

GULF CONFORMITY MARK (G MARK)

.03

SAUDI FOOD & DRUG AUTHORITY (SFDA)



The Saudi Food and Drug Authority (SFDA) was established under the Council of Ministers resolution no (1) dated 07/01/1424 H, as an independent body corporate that directly reports to The President of Council of Ministers. The Authority objective is to ensure safety of food and drug for human and animal, and safety of biological and chemical substance as well as electronic products.

A Board of Directors, chaired by HRH Crown Prince, Deputy Premier. Its membership includes HRH Minister of Municipality and Rural Affairs as vice-chairman, and all pertinent ministers (HRH Minister of Interior, Minister of Health, Minister of Commerce and Industry, Minister of Agriculture, Minister of Water and Electricity, Minister of Finance and Minister of Economic and Planning). As well as, the Director General of Saudi Arabian Standards and Specification Organization, the Chairperson of Council of Chambers of Commerce and Industry in the Kingdom, the Authority's Executive Chief, and a person specialize in food and drug.

Saudi Food & Drug Authority

This program allows food and cosmetics products importers, exporters, and manufacturers to have pre-shipment conformity assessment procedures taken before shipping products to Saudi Arabia. TÜV AUSTRIA participates through its experts in food, cosmetics products and aims to apply the standards according to the Saudi/GSO Technical Regulations and Standards. The agreement between SFDA and TÜV AUSTRIA will ensure the safety and conformity of food and cosmetics products.

Objectives

TÜV AUSTRIA'S main purpose is to help our clients by issuing and providing Certificate of Conformity for imported food products, listed by Saudi Food & Drug Authority. Ensure that food is usable for human consumption.

Program Benefits:

- Assuring Pre-Shipment Conformity.
- Facilitate Customs Clearance.
- Ending SFDA procedures by taking FAST TRACK.
- Guaranteed same day release of the shipment.



SAUDI FOOD & DRUG AUTHORITY (SFDA)

FOOD ACTIVITY

TÜV AUSTRIA is notified in the Food Activity for:

- Certificates of Conformity.
- Approval of exporting establishments.
- Establishments issuing QMS's certificates - ISO22000 & HACCP certificates.

The goal of this activity is to ensure safety of food and feed, safety of pesticides and ease commercial traffic flow while maintaining safety of food and reinforcement of consumers and clients confidence in food control authority.

Its vision is building an effective monitoring system that improves food safety and quality from production to consumption.

Food Technical Regulations and Standards Used:

<https://www.sfda.gov.sa/en/regulations?tags=1>

FOOD ACTIVITY

CERTIFICATES OF CONFORMITY

Steps of Application:

Step 1: The applicant submits the required documents to certification bodies in SFDA.

Step 2: Evaluates the technical files according to the requirements of SFDA technical regulations.

Step 3: Issuing a certificate.

Documents Requirement of Food Certificate of Conformity:

- Commercial Registration Certificate.
- Request for Certificate (RFC) / Certification Agreement.
- Valid Test Report.
- Declaration of Conformity.
- Quotation and Payment notification.
- Pictures of Product.
- Labelling of Product.
- Food registration number in SFDA.
- Health Certificate (if required).
- Inspection Report.
- Establishment inspection number in SFDA

Kind of valid test report:

Test report from accredited laboratories ISO/IEC 17025.

Validity of Food Certificate:

Validity of Certificate is for 3 months or upon the arrival of the shipment - which occurs first.



FOOD ACTIVITY

COSMETICS ACTIVITY

TÜV AUSTRIA is notified in the Cosmetics Activity for:

- Certificates of Conformity.
- Cosmetics Manufacturers Inspection.

The Cosmetic product is any product contains one or more substance intended to use on the outer parts of the human body (Skin, hair, nails, lips and the outer parts of the genital) Or teeth and the mucous lining of the oral cavity for cleaning purposes or Perfuming, protection or kept in good condition and to change or improve appearance or to change and improve the smell of the body.

Cosmetics Technical Regulations and Standards Use:
<https://www.sfda.gov.sa/en/regulations?tags=47>

COSMETICS ACTIVITY

COSMETICS ACTIVITY



CERTIFICATES OF CONFORMITY

Steps of Application:

Step 1: The applicant submits the required documents to certification bodies in SFDA.

Step 2: Evaluates the technical files according to the requirements of SFDA technical regulations.

Step 3: Issuing a certificate.

Documents Requirement of Cosmetics Certificate of Conformity:

- Commercial Registration Certificate.
- Request for Certificate (RFC) / Certification Agreement.
- Valid Test Report.
- Declaration of Conformity.
- Quotation and Payment notification.
- Pictures of Product.
- Labelling of Product.
- E-Cosma Registration Number in SFDA.

Kind of valid test report:

- Test report from accredited laboratories ISO/IEC 17025.
- Test Report from General Laboratories in cosmetics Products.

Validity of Cosmetics Certificate:

Validity of Certificate is for 3 months or upon the arrival of the shipment - which occurs first.

INTERNATIONAL SERVICES



.01 SERVICES IN EGYPT

GENERAL ORGANIZATION FOR EXPORT AND IMPORT CONTROL (GOEIC)



GOEIC is a service organization that aims to ensure the quality of imported products and preserves Egypt's reputation through examining commodity exports and imports with the latest techniques and scientific equipment as well as preparing statistics of exports and imports.

Regulated Products:

Food and Foodstuff, Cosmetics and Hygiene, Construction Products, Kitchenware, Toys, Bicycles and Motors, Electrical and Electronic Products, Furniture and Personal Accessories, Clothing and Textile.

SERVICES IN EGYPT



Option1: "Inspection per Consignment"

Every consignment is to be physically inspected at the place of origin by one of the approved third-party inspection company, before the shipment of the goods. Samples of the products are to be taken and analyzed in an ISO 17025 accredited laboratory to demonstrate compliance with the Egyptian Standards. A certificate of inspection will be issued per consignment.

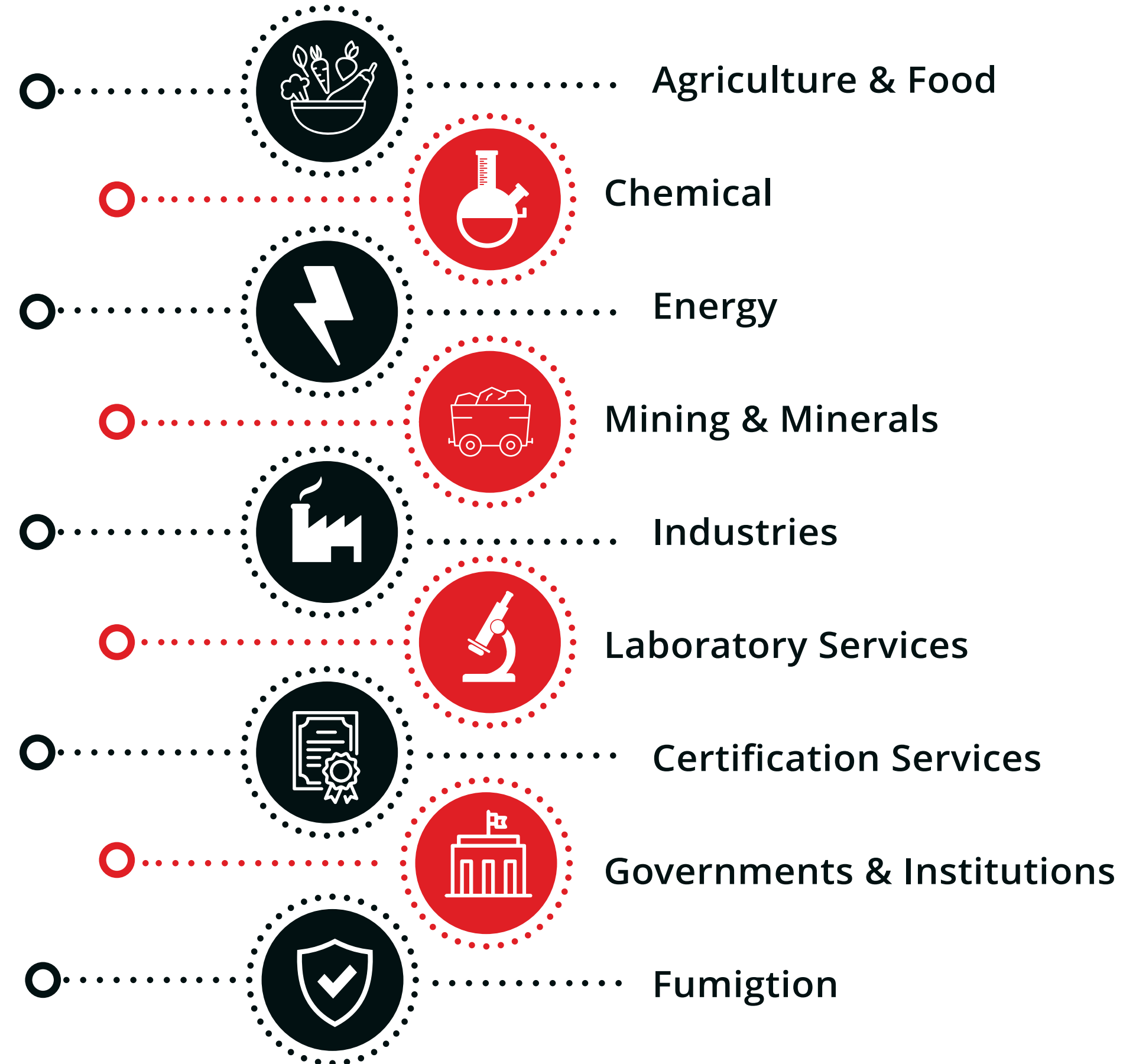
Option2: Whitelist "Registration with GOEIC"

The Egyptian Government has reactivated a "white list" of importers who, under some conditions, are able to avoid full inspection of their shipments if already registered under white list. This option applies only to textile and shoes products.

Services in Egypt:

- Register in NEFSA for export Product.
- Running Register in GOEIC General organization for Export & Import control.
- Register in IFIA / TIC Council.
- Register in AFA (Arab Fertilizer Association).
- ISO 9001 Certify.
- EGAC ISO 17020 /17021 Certify.
- GAFTA Certify.
- FOSFA Certify.
- Cargo Inspection.

OUR SERVICES



SERVICES IN EGYPT

SERVICES IN EGYPT

TÜV AUSTRIA EGYPT:

- ISO 9001 Certification.
- EGAC ISO 17020 /17021 Certification.
- GAFTA Certification.
- FOSFA Certification.

TÜV AUSTRIA EGYPT:

- Register in NEFSA for export product.
- Running Registration in General Organization for Export & Import Control (GOEIC).
- Register in IFIA / TIC Council.
- Register in AFA (Arab Fertilizer Association).

Our core services can be divided into:

Inspection: our comprehensive range of world-leading inspection and verification services, such as checking the condition and weight of traded goods at transshipment, help you to control quantity and quality, and meet all relevant regulatory requirements across different regions and markets.

Testing: TÜV AUSTRIA owned a Mineral and Fertilizers Laboratory in Egypt with total investment exceed one Million Dollar.

SERVICES IN EGYPT

Cargo Inspection Services

Marin services inspection:

- Draft survey.
- Hold inspection.
- Water tightness.
- Crane inspection.
- Ullage.
- Bunker survey.
- Tank inspection.
- Holds declaration.
- Ships Damage Survey.
- ULD test.
- Vessel general condition.
- On/ Off hire.

Inspection of loading or discharge:

- Loading supervision.
- Discharge supervision.
- Supervision of transshipment.

Stowage / stuffing control,

General weighing procedures:

- Inspection and testing of scales.
- Weight control at producer, customer Weight Bridge.
- Supervision of railroad car and truck weighing.
- Supervision of 100% weighing.
- Supervision of actual test weighing of bagged material.
- 100% actual weighing of bagged material.
- Actual test weighing of bagged material.

Tally:

- Tally for small bags.
- Tally of sling bags.
- Tally of jumbo bags.

General sampling procedures:

- Sampling bagged product.
- Sampling manually from conveyor belt for bulk cargo.

Visual inspection:

- Packing and marking inspection.
- Visual inspection for cargo.
- Digital photos.

Damage/shortage,

Stoppages,

Container inspection,

Sealing / Unsealing,

Alternative fuel quality control,

Radio activity check,

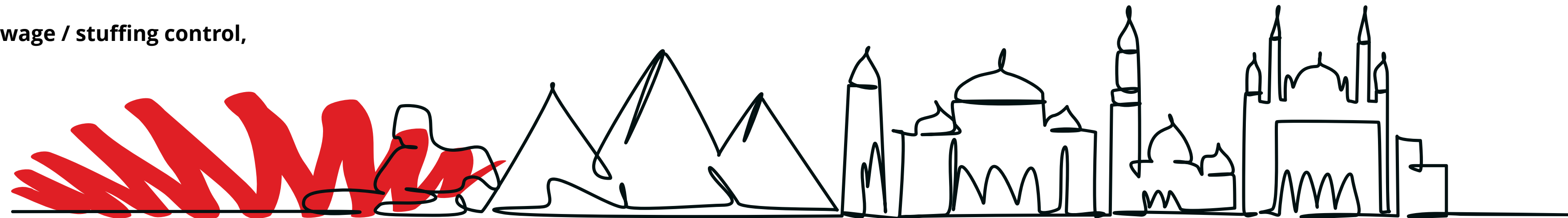
Temperature and humidity measuring,

Sea worthy container inspection,

Industrials services,

Lifting services,

Environmental services,



SERVICES IN EGYPT

Purpose of the service is the identification of actual parameter result of the cargo loaded/discharged.

ORGANIZATION Central Laboratory, Alexandria.

Details of Service Analysis at TÜV AUSTRIA Laboratory.

Accredited by (EGAC) in compliance with the requirements under ISO/IEC 17025.

- 1- TÜV AUSTRIA Egypt (Laboratory Service Unit) won local and international recognition for performance.
- 2- In order to maintain laboratory performance at the highest level possible, the laboratory is activity participating in round robin testing schemes with LQSI (USA).
- 3- TÜV AUSTRIA Laboratory has experienced experts in a wide range of fields.
- 4- TÜV AUSTRIA laboratory is well equipped and uses analytical methods recognized all over the world with highly qualified and trained staff.
- 5- Tested sample not destroyed, it normally retained for a maximum period of 90 Days. (Except microbiological sample).
- 6- Matter needing attention in sampling and delivery whenever possible, submit samples to be tested in the original unopened containers.
- 7- Deliver samples to be tested with the original storage conditions maintained as nearly as possible.
- 8- For frozen samples, collect samples in pre-cooled containers, and keep frozen samples frozen in time during transportation.
- 9- For the same samples identified as requiring special sampling and delivery conditions, please contact our laboratory.
- 10- Identify each sample unit a complete and clear laboratory.
- 11- For microbiological test, if products are in bulk or containers too large for submission, transfer representative sample to sterile container under aseptic condition.
- 12- Use containers that are clean, dry, wide mouthed, sterilized and of a size suitable for samples of the product.

The suitable sampling apparatus such as stainless steel, spoon, and spatulas shall be sterilized on autoclave or in dry heat oven before being used.

ANALYSIS PROCEDURES



SERVICES IN EGYPT



There are two main ways to fumigate containers:

Pressure decay - Pressure decay fumigation involves the pressure testing of the container to a value. If the container can maintain that value for time duration, then the container is classified as "Gas Tight" and therefore may be fumigated without being covered with a tarp to provide a seal for fumigation

Tarped fumigation - Tarped fumigation is used either when pressure decay cannot be used or if the container fails pressure decay. We cover the container with a fumigation tarp and then sand snake around all of the edges to achieve and maintain a gas seal.

Commodity Fumigation

"Commodity" has a bit of a loose definition. They can be described as anything from grain to personal effects being transported from one country or state to another. Commodity fumigation is the treatment of said product with a gas or chemical to eliminate the risk of a pest infestation. The commodity can stand alone (also known as loose or LCL – loose container load) or in a container (known as FCL – full container load).

Silo fumigation

When it comes to large amounts of grain product, silo fumigation is the most effective method to protect it, all while keeping the product inside its storage vessel. It is a viable, alternative service to shipping or container fumigation.

The use of Rentokil's silo fumigation service can help your business comply with strict food guidelines.

Benefits of silo fumigation

According to the Food and Agriculture Organization of the United Nations, almost one-third of the world's food production is lost or wasted each year. A large part of this loss comes from pest issues. Silo fumigation is a great solution for controlling pest infestations in grains, reducing waste. Silo fumigations allow for large amounts of products to be treated at a time for a relatively low cost.

Container Fumigation Services

Container Fumigations treat commodities to minimize or eliminate the risk of pests or disease.

SERVICES IN EGYPT

PEST CONTROL

As a supplier to commercial and domestic properties Pest Control is sensitive to the various needs of its customers.

WE SUPPLY:

- Commercial & Industrial Pest Control Solutions
- Domestic Pest Control
- Rodent Control including Spiders, Rats, Insects, Wasps...
- Accurate application of Liquid, Atmospheric & Baiting Treatments
- Expert Advice
- Trained, Fully Licensed Technicians, Safe and Effective

STOCKPILE MEASUREMENT SURVEY

TUV AUSTRIA EGYPT's professional staff have experienced in silos & stockpile monitoring and measurement. We work

with you to obtain a complete and accurate measurement of the volume and weight of your commodity. Accurate measurement provides you with a number of benefits including:

- Transparent evaluation of the inventory for financial reports, excise duty, loans.
- Compliance with national and other regulatory requirements.
- Data to help plan and manage your purchasing and stock administration.
- Very rapid calculations of inventory.

Stockpile Measurement Technique

Stockpile measurement is a technique to measure the volume and weight of commodity stockpiles. It is a scientific/ instrumental method, using Total Station equipment to determine the volume of the stockpile quantity. Any shape of stockpile can be measured as long as the whole surface is visible. The measurements (data from site) are automatically stored in the data logger (data collector) of the Total Station instrument.

The data is downloaded to a PC to calculate the volume and generating contour map by using Civil CAD software

Spare parts inventory count survey

Inventory of warehouses stored materials, equipment, packing elements by tally count and matching with the items list & items code system.

SERVICES IN EGYPT

TESTING LABORATORY

In addition to TÜV AUSTRIA Lab in Egypt, TÜV Austria owns and manages global network of testing facilities and laboratories, staffed by knowledgeable and experienced personnel, enable you to reduce risks, shorten time to market and test the quality, safety and performance of your products against relevant health, safety and regulatory standards.

TÜV AUSTRIA EGYPT MULTI - LAB

The Lab was established in January 2021 with a total area of 1200 m2 with complete chemical and physical analysis of mineral and fertilizer products with the latest version of calibrated equipment.

TÜV AUSTRIA Lab is managed and operated with most experienced chemists and technologists with previous experience in the field of analysis of more than 15 years.

TÜV AUSTRIA Lab is preparing to obtain ISO 17025 during the first quarter of 2021 in the field of fertilizers and mineral products.



The LAB Equipment:

- 1- ICP Spectroscopy
- 2- XRF Analyzer
- 3- Atomic absorption
- 4- U.V Spectrophotometer
- 5- PH meter
- 6- Kjeldahl
- 7- Two Muffle furnace

- 8- Vacuum Oven
- 9- Two Oven 200 Liter
- 10- Conductivity Meter
- 11- Water distillator
- 12- De-ionizer
- 13- Sieve Automatic shaker
- 14- Orbital Automatic Shaker

- 15- Hardness
- 16- Color meter
- 17- Jaw Crushers
- 18- Disk mill
- 19- Agate Grinder
- 20- Auto Mixer

SERVICES IN EGYPT

SERVICES IN EGYPT

Conformity Assurance Services

Our mineral laboratory has the full capacity to analyze all chemical and sieve analysis for all fertilizer and mineral products listed below:



1- Phosphorus Fertilizers as Rock Phosphate, GSSP & GTSP & PSSP, DAP, Mono Calcium Phosphate, Di-Calcium Phosphate, Phosphoric acid.
2- Nitrogenous Fertilizers as Urea, UAN, NPK, Ammonium Nitrate, Ammonium Sulphate.
3- Other Fertilizers Products as Sulphur, Sulphoric acid, Potassium Sulphate, Magnesium Sulphate.
4- Ore Products such as Silica Sand, Clay, Quartz, Manganese Ore, Ilmenite, Kaolin, Gypsum, Dolomite, Talc, Limestone, Iron Ore & Mill scale.

5- Coal & Coke & Pet Coke & anthracite Chemical key test.
6- Raw and washed Salt Chemical and Sieve analysis.
7- Clinker Chemical analysis.
8- Protein analysis in milk, meat, wheat, soya bean and others.

Cement LAB:

The Cement Lab is the unique lab in Egypt and the Middle East with full capacity to perform chemical and physical analysis of cement products.

Equipment:

- 1- Fully Automatic Mixer.
- 2- Automatic Jolting TABLE.
- 3- Automatic cement Compression.
- 4- Three Gang Beam Mould.
- 5- Cement Curing Humidity Cabinet.
- 6- Whiteness.
- 7- All Vicat Methods.
- 8- Curing Tank.
- 9- Air Permeability.
- 10- Water Bath.
- 11- Sieve shaker with sieves.
- 12- Ultrasonic Cleaning Bath.



SERVICES IN EGYPT

*Crude Oil,
Petroleum &
Petrochemical
Products Division
Services*



- Bulk oil quantity & quality control
- Loading & discharging surveys
- L.P.G. measurement & control
- Tank calibration & computer generation of gauging tables
- Investigation & reporting on cargo contamination
- Crude oil washing operation & control
- Ecology pollution prevention & plant maintenance

- Marine consultancy on transportation & loss prevention Cargo Measuring & Weighing Division
- Measuring or weighing of the loaded cargo
- Measuring or weighing of the delivered cargo
- Total inspection system for in-and-out of warehouse cargo
- Activities related to cargo measuring
- Other verifications of cargo measuring

SERVICES IN EGYPT

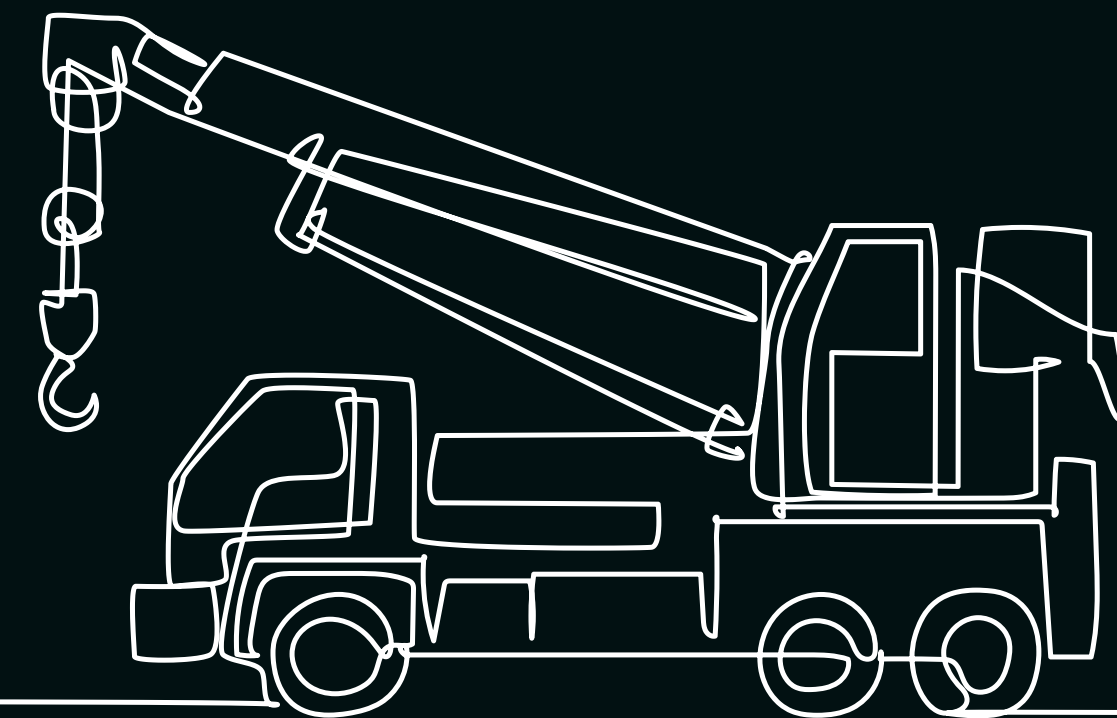
SERVICES IN EGYPT



***Heavy Lift Supervision
Inspection Services***

- Supervision of Loading & Unloading
- Lashing Inspection
- Unlashing Inspection
- Damage Survey

***All based on consideration for the
environment and safety!***



.02 SERVICES IN SUDAN

SUDANESE STANDARDS AND METROLOGY ORGANIZATION (SSMO)



TÜV AUSTRIA has been authorized by SSMO to implement their Verification of Conformity (VOC) program for goods imported into the Republic of Sudan.

TÜV AUSTRIA mandate is to assess the conformity of goods with applicable standards.

Regulated Products:

- Fertilizers, pesticides and food stuff.
- Construction material steel cements...etc
- Tires , chemical, wood ,electric and electronic devises.

SERVICES IN SUDAN

STEPS OF APPLICATION:



Documents Requirement for Certificate of Conformity:

- Commercial Registration Certificate.
- Request for Certificate (RFC) / Certification Agreement.
- Valid Test Report from accredited laboratory ISO/IEC 17025.
- Declaration of Conformity.
- Quotation and Payment notification.
- Pictures of Product.
- Labelling of Product.
- Health Certificate (if required).

.03 SERVICES IN KENYA

THE KENYAN BUREAU OF STANDARDS (KEBS), A STATUTORY BODY OF THE GOVERNMENT OF THE REPUBLIC OF KENYA, HAS REMAINED THE PREMIER GOVERNMENT AGENCY FOR THE PROVISION OF STANDARDS, METROLOGY AND CONFORMITY ASSESSMENT (SMCA) SERVICES SINCE ITS INCEPTION IN 1974.

TUV AUSTRIA have been contracted by KEBS (Kenya Bureau of Standards) to undertake PVoC (Pre-Export Verification of Conformity to Standards) activities in Zone 4, including Tibet, Sichuan, Hubei, Anhui, Shanghai, and Jiangsu from 23rd June, 2022 to 22nd June, 2025.

As of September 2005, KEBS has implemented the Pre-Export Verification of Conformity (PVoC) to Standards Programme as a conformity assessment and verification procedure applicable to specific regulated products at the respective exporting countries, to ensure their compliance with the applicable Kenya standards, approved specifications, and other applicable regulations.



SERVICES IN KENYA

Document Preparation:

- Step 1:** Completed Request for Certification (RFC)
- Step 2:** Manufacturer's/Seller's declaration of conformity
- Step 3:** Pro-forma/final Invoice / Packing List
- Step 4:** Copy of IDF and UCR if applicable
- Step 5:** Test Reports

Certification Routes for General Goods

ROUTE A: Consignment inspection and testing

- Open to all products being exported by other traders or manufacturers
- Control tested or provided with acceptable certification documents
- Physical inspection for each shipment

ROUTE B: Product Registration

- Recommended for frequent exports of homogeneous products
- At least 30% consignment inspection

ROUTE G: Product Licensing

- For manufacturer having a compliant QMS
- Annual factory audit
- At least one (1) surveillance inspection per year or 10% of the shipments certified.



**Kenya Bureau of
Standards**
Standards for Quality life

.04 **ISO** **CERTIFICATES**



ISO CERTIFICATES

We perform all services related to ISO Standards such as:

Companies ISO Certification

For company ISO Certification, there are three main stages:

1. Gap Analysis:

A pre-audit to identify customer's current position with regards to standards' implementation

2. Training & Guidance:

To make the customer aware of ISO standard requirements and support in all stages of certification process

3. Auditing & Certification:

We will perform necessary audits to certify the client's system. (European Accredited ISO Certification)

We also provide Training Courses for public and In-house for different ISO Standards covering Safety, Quality, and Management subjects such as:

- **Awareness courses**

(ISO 9001, ISO 14001, ISO 45001, and other standards ...)

- **Internal Auditor Courses**

(ISO 9001, ISO 14001, ISO 45001, and other standards ...)

- **Lead Auditor Courses**

(ISO 9001, ISO 14001, ISO 45001, and other standards...)

(IRCA and Exemplar Global accredited)

- **Safety Management Courses**

- **Different Safety Subjects**



ISO CERTIFICATES

ISO CERTIFICATES

Quality Management System

- ISO 9001 Quality Management System.
- ISO/TS 16949 Quality Management System for Automotive Products.
- Quality Management System in DAR/KBA Vehicles.
- VDA Automotive Industry Association Quality Management System.
- ISO 29990 Learning Services Management Systems.
- ISO/TS 29001 Petroleum, Petrochemical and Natural Gas Industries. Quality Management System.
- AS9100 Aviation, Space and Defense.
- ISO 10002 Customer Satisfaction.

Medical Devices

EN ISO 13485 Quality Management System for Medical Devices.
EN 15224 Health Services Management System.

Environment

ISO 14001 Environmental Management System.
EFB Waste Disposal Companies Management.
EMAS-Ordinance (EC) No. 2001/761 Eco-Management and Inspection Scheme.

ISO CERTIFICATES



Occupational Safety

- ISO 45001 Occupational Health and Safety Management System.
- SCC Safety Certificate-Contractors.
- SCP Safety Certificate-Personal.

Risk Management

- ONR 49001&ISO 31000 Risk Management.

Energy

- EN ISO 50001 Energy Management System.

Social responsibility

- SA 8000 Social responsibility.
- EN ISO 22301 Societal security. Business continuity management systems.

Food

- ISO 22000 Food Safety Management System.
- HACCP Food Safety Management System.
- GTP COCERAL Good Trade Practice.
- IFS International Food Standard.
- BRC/IOP Food Packaging.
- EN 15593 Management of hygiene in the production of packaging for foodstuffs.
- EN 14065 Textiles subjected to washing process.
- FSSC Food Safety System Certification.
- EN ISO 14159 Safety of machinery - Hygiene requirements for the design of machinery.

ISO CERTIFICATES

Information Technology

- ISO 27001 Information Security

Management System

- ISO 20000 Information Technologies Service Management System.

Cosmetics

- ISO 22716 Cosmetics-Good Manufacturing Practices (GMP).

Halal

- Imported food and goods.



Transport

- IFS Logistic International Food Transportation Standard.
- SQAS Safety and Quality Assessment System.
- ISO 28000 Safety Management Systems for Supply Chains.
- 2004 /94/EC Article 39 of Conformity to the Railways Act.
- EN 13816 Transportation-Logistics and Services-Mass Transportation; Service quality.
- ISO 39001 Road traffic safety (RTS) management systems.

OTHER SERVICES



.01 TESTING



TÜV AUSTRIA Associated with Conformity Assurance (CA). It specializes in testing, inspection, conformity, quality and safety assessment. It owns more than 18 testing and inspection laboratories, located in the main cities of the Kingdom of Saudi Arabia and customs ports. In addition to its offices in the GCC countries and the Middle East and North African region, it employs about 1,600 employees.



Proper inspection, sampling, and monitoring of products and commodities are essential to ensure the quality, quantity, and suitability.

Through our unique global network of Conformity Assurance specialists, we provide a wide range of such inspection services.

Our inspectors check your product at every stage of the process to meet a wide range of requirements including passing international standards and meet regulatory requirements in different countries and existing markets. In addition, we inspect your products and shipments for exports and imports to meet specific country standards and regulations.

With our experienced engineers and technical team, Conformity Assurance has the capacity to inspect more than 10,000 shipments per month.



.02

INSPECTION



We are pleased to be your success partner.

In addition to the Saber product safety system and other programs within the scope of the Saudi Standards, Metrology and Quality Organization and the Saudi Food and Drug Authority, we provide many services in the field of ISO Certificates for organizations and individuals including training and issuing ISO Certificates in various fields such as: quality, environment, safety and much more.

We look forward to providing you with the following technical support:

.03 TECHNICAL SUPPORT

TECHNICAL SUPPORT

SASO		
Program	Services	
Saber	<ul style="list-style-type: none">•Follow up registration account•Product registration•Laboratories for test•Product Certificate of Conformity	<ul style="list-style-type: none">•Shipment Certificate•Exemption Certificate•Training
Quality Mark	<ul style="list-style-type: none">•Follow up registration account•Checking & processing documents•Laboratories for test•Follow up the application	<ul style="list-style-type: none">•Close non-conformity cases and observations•Training on the Jeem1 System
IECEE	<ul style="list-style-type: none">•Follow up registration account•Checking & processing documents•Laboratories for test	<ul style="list-style-type: none">•Follow up the application•Training on the Jeem1 System
Water Consumption	<ul style="list-style-type: none">•Follow up registration account•Product registration	<ul style="list-style-type: none">•Laboratories for test•Training
G-Mark	<ul style="list-style-type: none">•Checking & processing documents•Laboratories for test•Follow up the application	<ul style="list-style-type: none">•Close non-conformity cases and observations•Training on GCTS System

TECHNICAL SUPPORT

SFDA		
Program	Services	
COSMETICS	<ul style="list-style-type: none">•Follow up registration account•Label Reviewing•Arabic label design•Product registration	<ul style="list-style-type: none">•Laboratories for test•Appeal•Follow up the in SFDA•Training
TOBACCO	<ul style="list-style-type: none">•Label Reviewing•Label design•Importer registration•Laboratories for test	<ul style="list-style-type: none">•Appeal•Follow up the in SFDA•Training
FEED	<ul style="list-style-type: none">•Follow up registration account•Label Reviewing•Arabic label design•Product registration	<ul style="list-style-type: none">•Laboratories for test•Appeal•Follow up with SFDA and updates

TECHNICAL SUPPORT

SFDA		
Program	Services	
FOOD	<ul style="list-style-type: none">•Follow up registration account•Label Reviewing•Arabic label design•Product registration•Laboratories for test•Appeal	<ul style="list-style-type: none">•Follow up the in SFDA•Training•ISO 22000 For factories•HACCP•Risk analysis
DRUG	<ul style="list-style-type: none">•Follow up registration account•Label Reviewing•Arabic label design•Product registration•Laboratories for test•Appeal	<ul style="list-style-type: none">•Follow up the in SFDA•Evaluate the data provided for registration•File processing as per requirement the SFDA•Upload the file in SFDA•Provide responses to the request
MEDICAL DEVICES	<ul style="list-style-type: none">•Follow up registration account•Label Reviewing•Arabic label design•Product registration	<ul style="list-style-type: none">•Laboratories for test•Appeal•Follow up the in SFDA•Training

TECHNICAL SUPPORT

ISO CERTIFICATE	
Program	Services
ISO 9001	<ul style="list-style-type: none">•System evaluation•Training•System setup•Issuance of certificates
ISO 14001	<ul style="list-style-type: none">•System evaluation•Training•System setup•Issuance of certificates
ISO 45001	<ul style="list-style-type: none">•System evaluation•Training•System setup•Issuance of certificates
ISO/IEC 17020	<ul style="list-style-type: none">•System evaluation•Training•System setup•Issuance of certificates
ISO/IEC 17025	<ul style="list-style-type: none">•System evaluation•Training•System setup•Issuance of certificates



OUR CLIENTS AROUND THE WORLD

OUR OFFICES

MIDDLE EAST & NORTH AFRICAN COUNTRIES REGION

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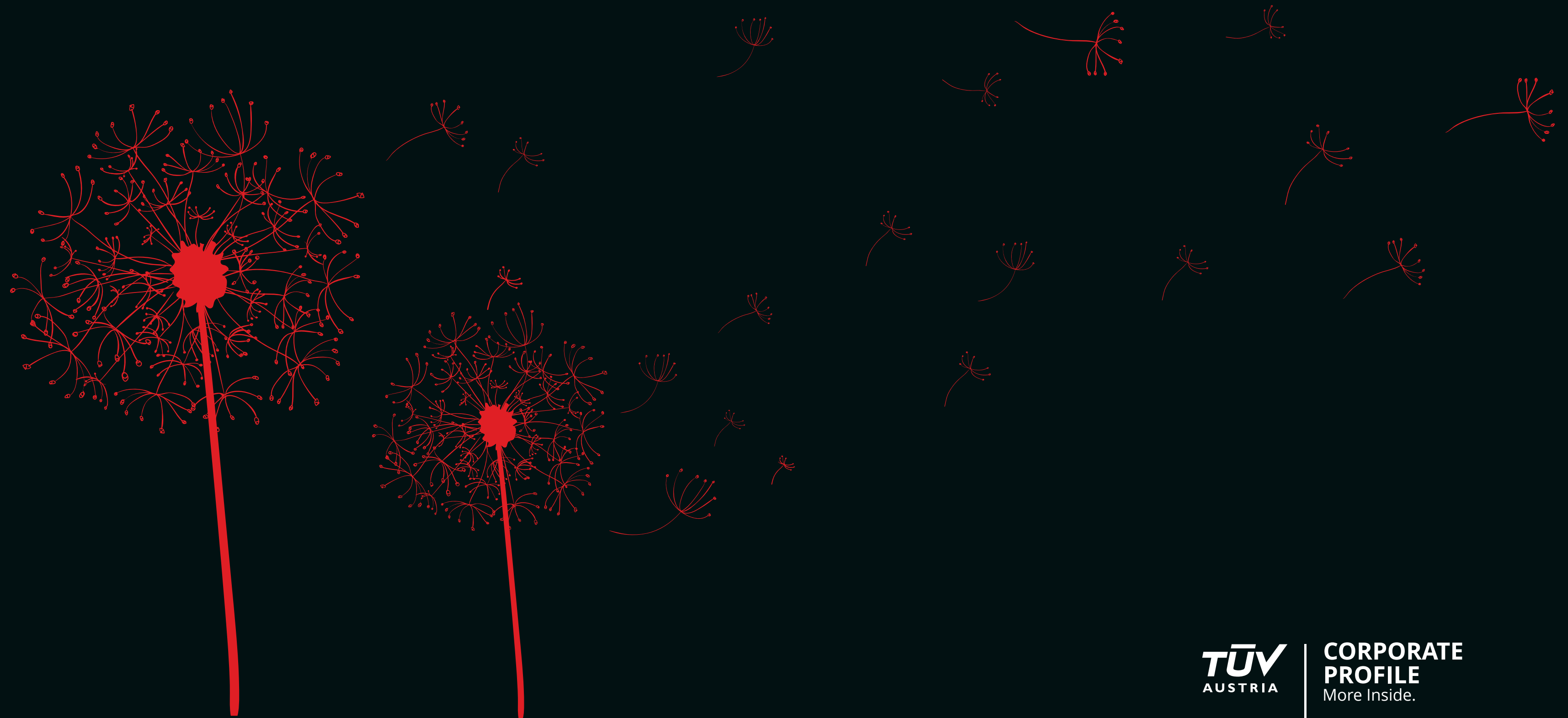
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Social Media _____  _____ [tuvaustriagcc](#)

**KEEP IN
TOUCH!**



TÜV
AUSTRIA



THANK YOU.